

**Ryan J. Jones**

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Newport Beach, CA USA

## Objective

Build the world's finest software, one satisfied customer at a time.

## Experience

12/2006 - Present Premier Field Engineer, Microsoft Inc.

Irvine, CA

- Support Microsoft's largest clients by traveling to their site and solving business critical issues involving their SQL Server database platform.
- Deliver SQL Server workshops for customers ranging from feature introduction to deep technical performance tuning.
- Proactive SQL Health checks featuring urgent, monitor and best practice feedback.

3/2005 - 12/2006 Senior Database Engineer, go2 Directory Services

Irvine, CA

- Architected and maintained geo-spatial database for location based wireless client applications.
- Architected database for use in targeted location based advertising.
- Engineered and maintained database for wireless advertising and mobile surveys.
- Using Microsoft .NET framework, created web applications for to build dynamic wireless web sites.
- Provided day to day maintenance and backups of the database servers in all environments.

11/2002 - 3/2005 Senior Database Architect, Webmerge Inc.

Newport Beach, CA

- Technical Sales.
- Creation and implementation of processes used to manage software development from contract stage to product delivery with both in-house and overseas developers.
- Chief architect of all software ranging from property management to surf board manufacturing.
- Architecture and Implementation of major and minor network infrastructure i.e. DNS, E-Mail, Web Server, etc.

6/2000 - 9/2002 Senior Database Engineer, go2 Systems Inc.

Irvine, CA

- Architected and maintained geo-spatial database for location based wireless client applications.
- Architected database for use in targeted location based advertising.
- Engineered and maintained database for wireless advertising and mobile surveys.
- Engineered search engine algorithm for finding business locations given various types of input within the users search radius.
- Using Microsoft .NET framework, created web applications for Account Managements various client implementation tasks.
- Provided day to day maintenance and backups of the database servers in all environments.

6/1999 - 6/2000 Information Systems, Odetics Inc.

Anaheim, CA

- Desktop support of 500+ employees.
- Managed multi-platform environment (Novell, Unix, and NT)
- Created in-house web solutions for various incubator divisions (ASP and SQL Server)

6/1997 - 6/1999 Information Systems, Odetics Inc.

Anaheim, CA

- Conversion of Novell network to NT network.
- Configuration, implementation, and administration of Microsoft Exchange Server (5.5), Microsoft DNS Server, SQL Server 7.0, WINS Server, and IIS.
- Configuration and implementation of business automation software (Primavera Expedition and Suretrack).

## Education

1996 - 1998 Utah State University

Logan, UT

References available upon request